

Mark Farmer, meeting attendance report, Healthwatch Leicester and Healthwatch Leicestershire Board Member. For July 2020 Board.

- I continue to regularly meet with Alison Kirk, Head of Engagement and Involvement at LPT. We are working together to help set-up the People Council and get investment into engagement and involvement at LPT. The recruitment to the People's Council has begun and Voluntary and Community Sector partners are being recruited to it. Over the coming weeks, the recruitment of Patient/Carer leaders onto the Council will take place. They will undergo a training process, so that they can develop their understanding of things like coproduction and teamworking. If you know anyone that might like to become a Patient/Carer leader, then let me know and I will ensure that they get the paperwork from LPT.
- I am working with the Transforming Care Team for learning disabled people. They would like to know if we have any names of learning-disabled people or their families or carers to be consulted as the work progresses.
- I had a meeting with the Deputy Chief Executive to talk about investment in LPT's estate to make it disabled accessible. We also spoke about the need to involve patient and carers in the resetting of services and spoke about the need for investment in patient engagement and involvement at the Trust. In a follow-up meeting she confirmed that more resources had been allocated to improve accessibility. In the follow-up meeting we also spoke about a range of subjects including how NHS finance works!
- I am mentoring someone who would like to take up more senior committee roles within the NHS.
- I am on an advisory group for this year's National Healthwatch Conference. This year, it will be a five-day online event. I will keep you updated about this as things are made public.
- Took part in a day long event to recruit to the permanent position of Medical Director at LPT. The field of candidates was very strong and is a development on previous post recruitment exercises.
- I did a presentation to the Youth Advisory Board at LPT about Healthwatch. They really want Adult Mental Health crisis services to be

reviewed. They also like the transition into adult services to be looked at by us. They want to have an open door with me, which I promised to give. They currently meet every week and they do a lot of mystery shopping at LPT. They will have a place on the People's Council.

I would like to work with them and other partners and our Healthwatch Team to get a Healthwatch for Young People set-up. I am a Youth Worker by background, so can help our staff team get this going!

- I spoke to the LPT Recovery Cell about the need to engage the patient and carer voice as services are reset. The Executive Directors are committed to it happening. We just need to see tangible work and results.
- I am involved with the new CAMHS Unit that is being built opposite the Bradgate Unit. Additional funding has been found to make more beds available. Young people with eating disorders will also be there. They have requested funding from NHS LPT Charity to provide recreational and sports activity at the unit.
- I have been chased by LPT about the special report on the CAMHS report. I have chatted to the office about it and I am assured that it will be coming soon for our Board sign-off.

Reflection

- I continue to be concerned about there being no patient voice on the resilience forum. This has been raised with by LAMP too. Can we seek to get a place on it, so we can champion the patient/carers voice when key decisions are being made?

LPT stands for the Leicestershire Partnership NHS Trust.