

Healthwatch Leicester and Healthwatch Leicestershire Advisory Board

29 March 2022 – Online – Zoom Meeting Agenda

HW Advisory Public Board meetings include an opportunity for members of the public to feedback issues about local Health and Social Care issues at the end of the meeting.

	Item	Enclosure (Paper, Verbal etc)	Outcome (Noting, Decision etc)	Presenter
1	Welcome and Apologies			Chair
2	Declaration of Interests			All
3	Minutes & Action log from Public Board Meeting held on 11 January 2022	Paper 2 & 3	Noting	Chair
4	Work Programme Project Updates	Verbal		LHM
5	Intelligence/Feedback update – public issues <ul style="list-style-type: none"> • Insight update • Meeting reports from Chair & Manager • Meeting reports from HAB 	Verbal	Noting	LHM Chair/LHM All
6	Decisions to be made by the Advisory Board			
6a	Escalation to HW England/ CQC	Verbal		All
6b	Publish a report/ agree a recommendation made in a report	Verbal		All
6c	Request information from commissioners/ providers	Verbal		All
6d	Which premises to Enter and View and when	Verbal		All
6e	Decision about subcontracting/ commissioned work	Verbal		LHM
6f	Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services	Verbal		All
6g	Which health and social care services HW is looking at for priority project <ul style="list-style-type: none"> • Dementia • Access & Communication for specific groups (Completion of the Healthwatch Priority Project Decision Making Checklist is required)	Verbal		All
6h	Refer a matter to Overview and Scrutiny committee	Verbal		All
7	Breach/s of the decision-making process	Verbal		Chair
8	Health and Social Care Issues from the public – 15 minutes duration			Chair
9	Any other business – previously advised to Chair	Verbal		Chair
10	Date and Time of Next Meeting	Verbal		

Chair – Healthwatch Advisory Board Chair

LHM – Local Healthwatch Manager