

## Healthwatch Leicester and Healthwatch Leicestershire Advisory Board

**30 November – Online – Microsoft Teams**

### Public Board Meeting Agenda

*HW Advisory Public Board meetings include an opportunity for members of the public to feedback issues about local Health and Social Care issues at the end of the meeting.*

|    | <b>Item</b>   | <b>Enclosure</b><br><i>(Paper, Verbal etc)</i> | <b>Outcome</b><br><i>(Noting, Decision etc)</i> | <b>Presenter</b>        |
|----|---|--|---|-------------------------|
| 1  | Welcome and Apologies   |  |   | Chair                   |
| 2  | Declaration of Interests  |  |   | All                     |
| 3  | Minutes and Action log from Public Board Meeting held on 30 March 2021  | Paper 1 & 2                                    | Noting  | Chair                   |
| 4  | Work Programme Project Updates <ul style="list-style-type: none"> <li>• Domiciliary Care</li> <li>• BAME Connect</li> <li>• Male Suicide</li> <li>• Rough Sleepers</li> <li>• Special Project –               <ul style="list-style-type: none"> <li>○ Dentistry</li> <li>○ Loneliness and social isolation</li> <li>○ Personal Health Budgets</li> </ul> </li> </ul> | Verbal   |   | LHM                     |
| 5  | Intelligence/Feedback update – public issues <ul style="list-style-type: none"> <li>• Insight update</li> <li>• Meeting reports from Chair &amp; Manager</li> <li>• Meeting reports from HAB</li> </ul>   | Verbal   | Noting  | LHM<br>Chair/LHM<br>All |
| 6  | Decisions to be made by the Advisory Board  |  |   |                         |
| 6a | Escalation to HW England/ CQC   | Verbal   |   | All                     |
| 6b | Publish a report/ agree a recommendation made in a report   | Verbal   |   | All                     |
| 6c | Request information from commissioners/ providers   | Verbal   |   | All                     |
| 6d | Which premises to Enter and View and when   | Verbal   |   | All                     |
| 6e | Decision about subcontracting/ commissioned work  | Verbal   |   | LHM                     |
| 6f | Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services   | Verbal   |   | All                     |
| 6g | Which health and social care services HW is looking at for priority project<br><i>(Completion of the Healthwatch Priority Project Decision Making Checklist is required)</i>  | Verbal   |   | All                     |
| 6h | Refer a matter to Overview and Scrutiny committee   | Verbal   |   | All                     |
| 7  | Breach/s of the decision-making process   | Verbal   |   | Chair                   |
| 8  | Health and Social Care Issues from the public – 15 minutes duration   |  |   | Chair                   |
| 9  | Any other business  |  |   | Chair                   |
| 10 | Date and Time of Next Meeting   |  |   |                         |

Chair – Healthwatch Advisory Board Chair

LHM – Local Healthwatch Manager