

## Healthwatch Leicester and Healthwatch Leicestershire Advisory Board

**27 March 2024 – Online – MS Teams**

	Item	Enclosure <i>(Paper, Verbal etc)</i>	Outcome <i>(Noting, Decision etc)</i>	Presenter
1	Welcome and Apologies			Chair
2	Declaration of Interests			All
	Guest speaker – ICB CEO – Caroline Trevithick			
3	Minutes & Action log from Public Board Meeting		Noting	Chair
4	Work Programme Project Updates	Verbal	Noting	GB
5	Chairs Update	Verbal	Noting	Chair
6	<b>Intelligence/Feedback update</b> <ul style="list-style-type: none"> <li>• Mental Health</li> <li>• Adult Social Care</li> <li>• Learning Disabilities</li> <li>• Carers</li> <li>• Dental</li> <li>• Outreach</li> </ul>	Verbal Verbal Verbal Verbal Verbal Verbal	Noting Noting Noting Noting Noting Noting	MF KB AP GB GB GB
7	Enter and View Update	Verbal		GB/HK
8	<b>Decisions to be made by the Advisory Board</b> <ol style="list-style-type: none"> <li>a. Publish a report/ agree a recommendation made in a report</li> <li>b. Breach/s of the decision-making process</li> </ol>	Verbal No items		GB/HK
9	<ol style="list-style-type: none"> <li>a. Escalation to HW England/ CQC</li> <li>b. Request information from commissioners/ providers</li> <li>c. Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services</li> <li>d. Decision about subcontracting/ commissioned work</li> <li>e. Refer a matter to Overview and Scrutiny committee</li> </ol>	No items No items No items No items No items		
10	Which health and social care services HW is looking at for priority project <i>(Completion of the Healthwatch Priority Project Decision Making Checklist is required)</i>	No items		
11	Health and Social Care Issues from the public – 15 minutes duration			Chair
12	Any other business – previously advised to Chair	No items		Chair
13	Confidential item			GB/HK/HC
13	Date and Time of Next Meeting –			

