

Healthwatch Leicester and Healthwatch Leicestershire Advisory Board

26 September 2023 – Online – MS Teams

	Item	Enclosure <i>(Paper, Verbal etc)</i>	Outcome <i>(Noting, Decision etc)</i>	Presenter
1	Welcome and Apologies			Chair
2	Declaration of Interests			All
3	Minutes & Action log from Public Board Meeting		Noting	Chair
4	Work Programme Project Updates	Verbal	Noting	GB
5	Chairs Update	Verbal	Noting	Chair
6	Intelligence/Feedback update <ul style="list-style-type: none"> • Mental Health • Adult Social Care • Learning Disabilities • Carers • Dental • Outreach 	Verbal Verbal Verbal Verbal Verbal Verbal	Noting Noting Noting Noting Noting Noting	MF KB AP GB GB GB
7	Enter and View Update	Verbal		GB/HK
8	Decisions to be made by the Advisory Board <ol style="list-style-type: none"> a. Publish a report/ agree a recommendation made in a report b. Breach/s of the decision-making process 	Verbal No items		GB/HK
9	<ol style="list-style-type: none"> a. Escalation to HW England/ CQC b. Request information from commissioners/ providers c. Whether to report a matter concerning your activities to another person- e.g. CCG, Voluntary Sector, another Healthwatch, Advocacy services d. Decision about subcontracting/ commissioned work e. Refer a matter to Overview and Scrutiny committee 	No items No items No items No items No items		
10	Which health and social care services HW is looking at for priority project <i>(Completion of the Healthwatch Priority Project Decision Making Checklist is required)</i>	No items		
11	Health and Social Care Issues from the public – 15 minutes duration			Chair
12	Any other business – previously advised to Chair	No items		Chair
13	Date and Time of Next Meeting – 23 rd January 2024 – MS teams			